#### **GENERAL CONDITIONS OF RENTAL "GALDIERIRENT"**

The rental company **SISTEM RENTAL S.r.I.** (hereinafter referred to as "Lessor") leases to the lessee (hereinafter called "Customer") the vehicle referred to in the contract signed under the conditions specified therein and supplemented by these constitute together with the other reported integral parts of the contract itself and subject together with the agreement indicated of analytical and specific negotiation; all constitute the integral manifestation of the agreements reached after negotiations on each individual article and condition and, therefore, conventionally the parties exclude the applicability of Articles. 1341 et seq.c. Premises: for drive the vehicle rented by the Lessor, the driver must be a person authorized to drive by virtue of the rules of the Code of the Road in force at the moment. The amount of the security deposit indicated in the "notes" box (hereinafter "Deposit") if provided, must be paid by credit card, and will be retained upon return of the rented vehicle, prior compensation with any debts of the customer. It can be attributed to both overdue fees and any deductibles.

#### 1. Delivery and return:

The vehicle is delivered to the rental station or to another place agreed between the parts, as indicated in the contract, and must be returned on the date indicated at a structure that will be specifically indicated and communicated at the time of expiry contractual or in any case before the return or accepted at the express request of the lessee. The vehicle is delivered in good condition of conservation and operation and without apparent defects. The vehicle, unless otherwise indicated, has full tank of fuel and is equipped with the triangle for parking, the usual tools, the spare tire or the inflatable multi-purpose kit, the green insurance card and all the documents necessary for circulation including the contract of insurance, as well as other accessories indicated. The customer taking delivery of the vehicle, by signing the contract and the specific approval of these general conditions, declares to have verified that the same is in good condition of maintenance and suitable for the agreed use and also equipped with the same fuel level as when it was withdrawn the car at the beginning of the rental), with all the documents and accessories on board in the place, date and time indicated. The customer undertakes not to provide false information about personal details, their age, their address and the existence of legal requirements for driving qualification. The Lessor reserves the right to regain possession of the vehicle at any time, without notice and at the exprese of the Customer, in case of breach of the contract. The contract shall bear the indication of the driver as identified by the contractor – he must be in possession of the relative license provided by the Highway Code as a certificate by the lessee too – who undertakes not to entrust the vehicle to other subjects than those indicated until after the modification of the contract itself.

#### 2. Damage, theft, fire to the rented vehicle:

Save the limitation of the following paragraph (a) in case of loss, damage or theft or fire of the vehicle in constancy of rental, the Customer undertakes to compensate the Lessor, in addition to the excess shown in the box "Franch Theft" any damage and/or losses incurred, including but not limited to the cost of repairs, emerging damage, loss of rental earnings, and costs supported for the recovery and custody of the vehicle.

a) The Customer's liability is limited as indicated in the contract and as specified below, provided that the these provisions and the loss or damage is not caused by intent or gross negligence of him, an authorized driver or a unauthorized driver; for embezzlement pursuant to art. 646 c.p. the customer will remain obliged, regardless of the outcome of the criminal proceedings if hinged, to pay the commercial value (eurotax) of the vehicle at the request by the lessor and at the time of delivery of the complaint or other document from which the appropriate circumstance was deduced.

b) In case of theft and / or fire of the vehicle (both total, partial and / or attempted), the Customer undertakes to report the fact to the competent authorities and to deliver to the Lessor a copy of the complaint authenticated by the Authorities themselves. In this case the fee of rent is due until the date of delivery of the copy of the complaint, at the rate agreed at the beginning of the rental, that is, if the complaint is delivered after the scheduled date of return, at the official rate. In case of total theft of the dependent vehicle by willful misconduct or fault of the Customer, in addition to the penalty or compensation claims indicated above, an amount will be charged to them equal to the cost of a full tank of fuel determined on the basis of current prices at the time of charging. At the occurrence of theft, the Customer must, in any case, return the original keys of the vehicle. Not returning the keys constitutes a presumption of gross negligence of the Customer for the purposes of the compensation due, without prejudice, to the right of the same to prove that the fact is not attributable to him. In case of theft of the vehicle, with subsequent discovery, where the same should present damage or missing parts, the Customer will remain obliged to the Lessor to compensate within the limits of the penalty.

c) Upon return, the vehicle must have original characteristics and equipment and in perfect condition.

In any case, damages resulting from the use of the vehicle are due and specifically:

• damage to the bodywork identified not overall but for each damage found, regardless

the existence of the kasko policy;

• damages not recognized by the kasko policy;

• internal damage (upholstery, instrumentation and other device supplied including the driver's seats and passenger(s));

Damages resulting from non-use of the vehicle by way of loss of earnings (loss of profit) will NOT be recognized.

d) The user is given the right to restore the efficiency of the vehicle and the consequent elimination of damage provided that the operations are carried out in perfect working order wit documentation that certifies the professionalism of the operator respondent and membership of the group belonging to the vehicle brand.

Any breach will result in the termination of the contract for serious breach and compensation for damage.

#### 3. Charges, deductible payments, expired rents and alterations to the mileage measurement system.

All charges indicated on the rental letter are calculated based on the rates in force and the use of the vehicle as specified. Use that does not comply with this agreement may result in additional charges to the extent indicated by the applicable fees. The customer will pay or refund to the Lessor:

a) The rental fee and other charges related to the rental itself. The minimum rental charge is one day of rental; one day of rental is equal to 24 hours from the start. In the event of delayed delivery of the vehicle more than 59 minutes, the Lessor reserves the right to charge an additional day of rental at the relevant daily rate.

b) The charge for non-return of the vehicle at the station of departure, including transport or towing costs and reimbursement of expenses for the recovery of the vehicle, except in the event of a mechanical failure attributable to the manufacturer of the vehicle.

c) Any charges for damages referred to in art. 2 including compensation penalties equal to the fixed non-refundable deductibles borne by the Customer (in the damage deductibles and Kasko boxes are to be considered excluding VAT). The loss of rental revenue will be charged in based on the daily amount of the applicable rates.

d) The charge for consumption and/or refueling service, if the Customer returns the vehicle with the tank not full of fuel, unless the Customer has accepted the option of purchase of a full tank of fuel at the time of rental.

e) Taxes applicable to the extent in force.

f) Any contraventions – except for the application of art. 94 and 196 Highway Code - whose renotification will be equal to an administrative cost  $\in$  40,98 + VAT, penalties, court fees, others and any other consequence dependent on the violation of the highway code, and the related operating costs of credit recovery, arising from the use of the vehicle during the rental. In addition, in case of violations of the highway code contested in the immediacy of the facts, the Customer is obliged to deliver to the Lessor, upon return of the vehicle, the relative report and / or notice of notification of the fine, under penalty of compensation for damage by the Driver.

g) The Customer will also be required to pay a sum by way of interest corresponding to the official discount rate increased by five percentage points, calculated on a daily basis, in case of late payment. The Customer will also be required, always for the recovery of debts, to the payment of all legal costs, both judicial and extrajudicial, incurred by the Lessor for the recovery of what is due to him.

h) In case of early end of the rental period by choice of the Customer, or in any case not for necessity, fault or request of the Lessor or for technical failures to the vehicle as specified in the "Failures and Damages" clause of these Conditions, it will not be possible for the Customer to obtain a refund of the part of the fee relating to the remaining period of non-use of the vehicle.

i) In accordance with the provisions of art. 1588 of the Italian Civil Code, the Customer undertakes to compensate the Lessor for any damage, for any reason occurred to the vehicle, if it does not prove that the damage happened for a cause not attributable to the Customer himself. Damage will come detected and quantified by applying the "Damage Table" SISTEM RENTAL and the criteria indicated in the relative Package Leaflet. The aforementioned documents, which form an integral part of these general conditions of contract, and will be delivered in copy paper to the Customer at the time of signing the rental contract. The amounts indicated in the "Damage Table" SISTEM RENTAL are determined on the basis of the values taken from the price lists of the manufacturers and also include labour costs, consumables, waste disposal and technical downtime of the vehicle for the time necessary for repair and for the procurement of spare parts. Of all damage occurring as a result of vandalism committed during the period in which the vehicle has been in the possession of the Customer, both in his presence and in his absence, the same will be responsible in the comparisons of the Lessor.

j) Upon return of the vehicle, without prejudice to the right of the lessor or sub-lessor if authorized to do so also by remote the actual mileage of the vehicle, should an alteration to the measurement system be indicated in each way realized will be charged a deductible of  $\notin$  3,000.00 (three thousand), in addition to the payment of the excess mileage as agreed, without prejudice to the interest of the competent A.G. and the restoration of the bodies responsible for measuring the mileage at the expense of the author identified in the subject to whom the vehicle was leased.

k) The Customer using the credit card accepts that all the above charges, including the administrative penalties deriving from the putting the vehicle into circulation, and any ancillary costs of the rental including deductibles and expired fees, if not paid on request, are arranged on your account. To this end, it authorizes the managing body of its credit card to make in favor of of the Lessor the payment of the sums corresponding to the charges and ancillary costs expressed above and possibly arising from this rental agreement.

I) Any disputes relating to charges, to any title made by the Lessor must be communicated within twenty days after receipt of the invoice; failing this, the invoice will be considered accepted and approved together with the sums indicated therein.

Any non-fulfillment will result in the contractual termination due to serious breach and compensation for damages.

# 4. Limitations of Vehicle Lessor's Liability.

To the extent permitted by law, the Lessor shall not be held liable and the Client renounces for himself and his heirs or any and all claims against it, for any damage suffered by the Customer or third parties resulting from the use of the product. From the use of the rented vehicle or for loss or damage to the Client's belongings left in the vehicle or for damage or loss of property. Inconveniences resulting from delayed delivery, breakdowns or any other cause beyond the Lessor's control. The Customer will obliges you to return the vehicle and keys to the offices of the Lessor by the date specified on page. 1 of the rental agreement, with the same accessories and in the same

state in which it was delivered. The Lessor is entitled to check the condition of the vehicle. The rental is understood to be defined upon receipt of the keys by the Lessor's staff. Irregular delivery and in accordance with other than those indicated on the rental contract is understood to be against payment, i.e. the costs incurred by the Customer for drive the car to the place indicated in the contract. If the vehicle is not returned by the established date, the Lessor will take back, where possible, the material possession of the motor vehicle assuming as such the will of the Customer after the date of the contract prearranged, in the sense that he intended to abandon the vehicle in order to evade his contractual obligations, with the consequent obligation on him to reimburse the costs incurred. The Lessor, in this case, does not assume custody obligations and warranty regarding any objects that the Customer has left inside the vehicle. In the event that the Customer leaves the keys inside the vehicle, by closing it, he will have to pay any expenses incurred for the opening and recovery of the same, plus the sum, according to the official tariffs in force, relating to the period of time necessary for the execution of the repairs and the procurement of spare parts (loss of profit due to technical downtime); the aforementioned costs for the recovery of the vehicle do not will be charged to the Customer if he has signed at the beginning of the rental the optional clause "Extra". It will still remain at the cost of the damage report and postage shall be borne exclusively by the Customer. The Client is obliged to pay to the Lessor: (a) the tariff inherent to the established rental period foreseen for the category of vehicle chosen at the time of signing the rental contract and specified therein on p. 1; (b) the return journey supplement (GAV) due if the vehicle is returned to a location different from the start of the rental. The amount of this surcharge is indicated in the individual rental contract signed by the Customer; (c) the supplementary fee for the journey to leave (GAV) for GPS, in the event of the abovementioned accessory being returned to a place other than the one from the beginning of the rental. The amount of this supplement shall be indicated in the individual rental contract (d) VAT. in force at the time of closure of the contract; (e) the amount needed to fill the tank with fuel or to restore its initial level and serviceability refueling (assuming that the customer does not return the vehicle with a full tank of fuel and in any case with the same fuel level at start of rental); (f) any sums due as penalties; (g) contractually agreed surcharges for the case of subscription of one of the clauses "Smart" and/or "Super" and/or "Extra"; (h) the airport charge and the station service charge (calculated as a percentage of the entire amount of the rental and excluding fuel and VAT) to the extent indicated in the contract individual rental; i) the supplement in case of delivery and/or collection of the car outside normal working hours and the costs of custody and recovery of the vehicle. This supplement is € 50,00 +VAT. for every hour after station closing time. The tariff limited mileage is determined by reading the odometer. The Customer is obliged to periodically check that the odometer is working properly and is obliged to immediately notify the Lessor of any malfunction, following, in this case, the instructions that will be given to him. If at the time of return, the odometer will show tampered with and/or broken down, the kilometric rate will be determined on a flat rate basis on the basis of a distance of 200 kilometers per day. Whenever a rate is to be commensurate with the number of days, the term "day" defines a 24-hour period or fraction starting from the moment the vehicle has been delivered to the Customer, unless the tariff provides otherwise. There is a maximum tolerance of 59 minutes beyond which an additional day's rental will be charged. Anyway, the counting is subject to final verification by the office of the beginning of the rental and/or by the office of the end of the rental and/or by the of the Invoicing Department.

Any breach of contract will result in termination of the contract for serious breach and compensation for damages.

#### 5. Conditions of use:

At the time of collection, the Customer must check the presence and suitability of the documents required for putting the vehicle into circulation and must keep and use with due diligence and in particular must not allow the vehicle to be used:

(a) For the transport of persons and/or goods for remuneration, with the exception of trucks and vans.

(b) To push or pull vehicles, trailers or other things.

c) In races and competitive tests on circuits and facilities equipped or courses open to the public.

(d) By the driver under the influence of alcohol and drugs or any other substance which impairs knowledge or ability to react.

e) In violation of any customs, circulation or other rules, with notice that you will incur the aforementioned violations constitutes breach of contract.

f) By a person other than the Customer unless such person has been previously indicated in the rental letter and authorized by the Lessor.

g) Outside Italy unless prior authorization (Cross Border)

h) For sub-rental with the exception of subjects with whom special derogations apply, they are provided with appropriate authorization and to this authorized by the lessor.

i) For traffic in prohibited areas and in particular on access or service roads to airport restricted traffic areas.

j) The Customer is required to use all the anti-theft devices with which the vehicle is equipped whenever it is parked and abandoned, even if in closed places and guarded areas.

k) The customer may not suspend payment of the rental for any reason.

I) In the event of early termination of the rental period due to the Client's choice, or in any case not due to necessity, fault or request of the Client, the Client shall be entitled to terminate the rental period. Lessor or for technical failures of the vehicle as specified in the "Breakdown and Damage" clause of these Conditions, it will not be it is possible for the Customer to obtain a refund of the portion of the fee relating to the remaining period of non-use of the vehicle.

(m) The lessor is exempt from the requirement to possess the necessary permits for the carriage of goods, i.e. own account license or authorization.

n) There is no provision for a replacement vehicle and if agreed a vehicle with the same characteristics cannot be guaranteed of the one rented in relation to technical characteristics and in any case for the reasons that led the user to rental.

Any breach will result in the termination of the contract for serious breach and compensation for damage.

#### 6. Insurance for civil liability provided for in Article 2054 of the Civil Code.

The Lessor provides insurance coverage for civil liability towards third parties, deriving from the circulation of the vehicle ex art. 2054 of the Civil Code, to those who use the vehicle by consent, and not otherwise, in accordance with an insurance policy automobile, a copy of which is available upon request. The policy meets all legal requirements and provides coverage for the owner and/or authorized driver for the purposes of civil liability for damage caused to third parties as a result of the circulation of the vehicle. The policy conditions, including any territorial restrictions, form an integral part of this contract The Client accepts and acknowledges the third party liability policy as adequate and undertakes to indemnify and hold harmless the Lessor sine die against all claims and for all damages exceeding and not included in the insurance coverage of the third party liability policy. It is right of the Lessor to claim against the Client for any payment made or loss incurred by the Lessor or its insurers as a result of a serious breach of contract by the Client.

#### 7. Car accidents

Any car accident must be communicated to the Lessor within 24 hours. The Customer must request the intervention of the competent authority (whenever possible and always in the presence of physical injuries to himself, to any passenger and / or third parties) and with vehicle without insurance coverage, you must immediately report to the competent authority when necessary (ad example in case of theft and / or damage) and send a copy of the complaint to the Lessor within 24 hours of the reported fact. In defect the Motor Vehicle Damage and / or Theft Exemption will not be operating. A "claim report" form cd blue form, attached to the vehicle documents, must be completed in the event of an accident and delivered to the Lessor upon return of the vehicle. The Lessor must obtain the data relating to the witnesses and other vehicles involved or, in any case, obtain all the necessary information and those possible to determine the responsibilities in the accident occurred. The Customer will be obliged to cooperate with the Lessor and its insurers in any investigation or legal proceeding.

Any breach will result in the termination of the contract for serious breach and compensation for damages.

#### 8. Breakdowns, damages:

In case of technical failures, not attributable to the Customer, which preclude the possibility of continuing the journey, the Lessor will provide, if possible, to the immediate replacement of the vehicle. In case of impossibility, the Lessor will refund the part of the rent relating to the period residual non-use of the vehicle if the immobilization will be more than 2 days and the replacement vehicle has not been made available. With the replacement vehicle nothing is due from the lessor. The refund or replacement referred to above is excluded in case of breakdowns and damage to the parts not covered by insurance. The Customer is required to report the incident to the Lessor. The Customer will not have to make decisions if not on the precise and express authorization of the Lessor. Travelling outside Italy without authorization (Cross border) involves a penalty of € 500.00, the abandonment of the vehicle abroad involves the loss of any possibility of using of any courtesy service provided and the Customer will be required to reimburse the Lessor all charges, direct and indirect, relating to the recovery of the vehicle. The Customer is not entitled to reimbursement of vehicle repair costs unless previously authorized by the Lessor. In case of punctures and / or damage to the tires, the Customer is required to replace, at his own expense, the tires Damaged. It is not allowed to return the vehicle with repaired tires.

Any breach will result in the termination of the contract for serious breach and compensation for damage.

#### 9. Personal Items.

The Lessor assumes no responsibility for any loss or damage suffered by personal belongings, his own or those transported, left in the vehicle or immediately after. These objects, despite being on board, are entirely at the risk of the Customer.

#### 10. Place of jurisdiction:

This rental agreement is governed by Italian law. In the event of a dispute, the competent court will be exclusively that of Salerno.

# 11. Privacy Policy:

In compliance with the provisions of current privacy legislation, the Customer declares, by signing this contract, to have read the information on the processing of personal data pursuant to art. 13 D. Lgs 196/03 and s.m.i. at the same time authorizing the Lessor to process their personal data in the context of the lawful uses envisaged.

# 12. Sub-lease:

Subject to the conditions set out in the above points, the sub-lease to third parties, if provided for on the basis of specific derogations by the Customer can also be performed through special sub-rental management companies, equipped with the required licenses and / or authorizations to exercise the car rental activity, to which the Customer entrusts the management of the sub-rental itself. It remains in

any case understood that in the sub-rental relationship, the Customer or sub-lessee will be directly liable to Sistem Rental S.r.l. and will be responsible for the contractual conditions foreseen by the same or by those prepared by the hirer and/or original owner of the vehicle if different from the latter.

Any breach of contract will result in termination of the contract for serious breach and compensation for damages.

# 13. Reports of fines and updating of the registration document pursuant to art. 94 paragraph 4bis Highway Code.

Upon receipt of the reports of contraventions - without prejudice to the application of the art. 94 and 196 of the Highway Code - Sistem Rental S.r.l. will proceed pursuant to and for the purposes of the art. 201 of the Highway Code with the request for renewal by competence to the Customer. For this service of management of administrative sanctions and/or re-notification, Sistem Rental S.r.l. will charge the amount as established in point 3 (f) for each infringement report. It is also established that the Customer will not be able to oppose Sistem Rental S.r.l. any notification of prescribed reports, because they were notified after the deadline established by the aforementioned article of the Highway Code **and will in any case be required to pay the amount of the fine** as notified by the Public Administration leaving the identified offender/driver to appeal to the Prefect or to the Justice of the Peace, within the deadlines indicated in the report, exclusively for infringements which entail the additional sanction of the deduction/reduction of points from the license. However, the possible presentation of the appeal, duly communicated by registered mail with return receipt. to Sistem Rental S.r.l., will not exempt the Customer from paying the amount corresponding to the failure to communicate the details of the driving license, as established by the art. 126bis of the Highway Code, which the lessor will retain if the appellant succumbs. In the latter case, the burden remains on him to communicate the outcome of the appeal within 3 days of the communication by the Judge's Registry or of the notification by the Prefect. Otherwise, he will remain exposed to the payment of any sums in excess of those withheld by the Highway Code regarding the formalities necessary for the availability of the vehicle for a period exceeding 30 days.

Any failure to comply will result in contractual termination for serious breach and compensation for damages.

# 14. Art. 196 Highway Code and Principle of Solidarity

1. Reference is made to art. 196 Highway Code to be considered here for reported and transcribed.

2. If the violation is committed by a person capable of understanding and willing, but subject to the authority, direction or supervision of others, the person in charge of the authority or in charge of management or supervision is obliged, jointly and severally with the infringer, to payment of the sum due by them, unless he proves that he could not prevent the fact.

3. If the infringement is committed by the representative or employee of a legal person or body or association without of legal personality or in any case by an entrepreneur, in the exercise of his duties or duties, the legal person or the body or association or the entrepreneur is obliged, jointly and severally with the infringer, to pay the fee.

4. In the cases referred to in paragraphs 1, 2 and 3, the person who has paid the sum established for the violation has the right to recourse in full against the infringer.

Any breach of contract will result in termination of the contract for serious breach and compensation for damages.

# 15. Relations with sub-lessors, signalmen and third parties not directly involved in the contract

Without prejudice to the above – without prejudice to the application of art. 94 and 196 Highway Code - with regard to any disputes arising from the placing in circulation and use of the vehicle (infringements, administrative, pecuniary and ancillary sanctions referred to in current legislation and Highway Code), if the contract is concluded in derogation as provided for in point 5 (h) above, with the intermediation / reporting of subjects not directly involved in the lease (sub-lessors, signalers and others) will remain obliged to take care of the outcome of the any sub-notifications, appeals to the competent authorities and payment, constantly notifying Sistem Rental S.r.l., as well as the recovery of sums and additional expenses, if the offender does not provide, in good time, for payment financial penalties, making available, upon simple request and immediately, the sums requested by Sistem Rental s.r.l.. In the latter case, it is understood that, should the sums be recovered in any way, they will be returned, without interest, to the above subjects.

Any breach of contract will result in termination of the contract for serious breach and compensation for damages.

# 16. Prohibition of contract assignment and solidarity with driver.

It is forbidden to transfer or enter into the rental agreement in the name and on behalf of a third party. actions and/or omissions of anyone driving the vehicle.

# 17. Localization.

By signing the rental agreement, the Customer expressly and without reservation authorizes the Lessor, or other subject from the same person in charge, to remotely monitor the correct use and operation of the rented car through alarm systems Satellite.

# 18. Complaints.

Any complaint to be submitted to the Lessor must be received in writing no later than 20 days from the end of the rental.

#### Customer signature:

The senses and for the purposes of art. 1341 et seq. of the Civil Code, the customer / tenant and / or sub-tenant, after re-reading, declares to approve expressly the following articles: Introduction; 1 Delivery and return; 2 Damage, theft and fire to the rented vehicle; 3 Charges; 4 Limitations of liability of the Lessor of the vehicle; 5 Conditions of use; 6 Liability insurance provided Article 2054 of the Civil Code; 7 Claims; 8 Breakdowns, damages; 9 Personal items; 10 Place of jurisdiction; 11 Protection of the privacy; 12 Sub-leases; 13 Minutes and updating of the registration certificate; 14Relations with Sub-lessors and third parties involved in the contract; 15 Prohibition of assignment of the contract; 16 Localization; 17 Complaints.

Customer signature:

# SECURITY DEPOSIT (Credit Card deposit)

Upon signing the contract at the station, you will be asked for a deposit to guarantee your rental. The amount of the security deposit it will be preauthorized on your credit card limit and not charged when collecting the car. Deposit is required in order to cover any additional costs deriving from the rental (for example: damage and / or theft of the vehicle, missing fuel, days extra, excess mileage, redelivery at another station, etc ...) and will reduce the spending limit authorized on the card payment. At the end of the rental, after having ascertained the good condition of the vehicle and the correct fulfillment of the obligations of the driver, the deposit will be released.

When you purchase protection that reduces the amount of your deductibles, the amount of your deposit will be reduced as follows:

Type of vehicle	Description	Standard deposit	with Super / Extra covers	
Small car	Fiat 500, Lancia Y, VW UP, Panda	€ 800	€ 100	
Medium car	Fiat Tipo, Fiat 500X	€1.200	€ 100	
SUV	Jeep Renegade, Jeep Compass	€ 1.200	€ 100	
Furgoni	Fiat Talento – Opel Movano	€ 1.200	€ 100	

# **EXCESS**

The vehicles in our fleet are all covered by R.C.A. insurance in accordance with current laws, which guarantees coverage Insurance of Civil Liability against third parties. Our rental rate includes the reduction of damage deductibles (CDW) and theft (TLW). The amount of any damage found at the end of the rental will be charged as a penalty respecting the amount maximum (also called Damage Deductible) which varies depending on the category of the rented model. Any charge in case of theft of the vehicle will be charged as a penalty, considering the fixed amount (also called Theft Deductible) which varies depending on of the category of rented vehicle.

Type of vehicle	Description	Damages excess*	Theft excess*	
Small car	Fiat 500X, Lancia Y, Panda	€ 1.400	€ 1.900	
Medium car	Fiat Tipo, Fiat 500X	€ 2.000	€ 2.400	
SUV	Jeep Renegade, Jeep Compass	€ 2.000	€ 2.400	
urgoni	Fiat Talento – Opel Movano	€ 2.000	€ 2.400	

# **COVERINGS**

Our rental rates include the reduction of the customer's liability in case of damage and theft (see deductibles) remains the responsibility of the Customer the amount indicated as a deductible that can be eliminated or reduced with the addition of package additional coverage.

Coverings	Smart	Super	Extra
Damages excess	Zero	Zero	Zero
Theft excess	€ 1.900/ € 2.400	Zero	Zero
	€ 800/ € 1.200	€ 100	£ei0 € 100
Deposit	€ 800/ € 1.200	€ 100	€ 100
Partial theft, attempted theft, damages to the roof, the lower part of the vehicle, wheels, crystals, interior part and acts of vandalism.	NO	NO	SI
Tow truck	NO	NO	SI
Misfuelling, loss of keys, frozen diesel	NO	NO	SI
Road Assistance Plus	NO	NO	SI

With the "*Smart*" package the amount of the damage deductible is reset while the theft deductible remains the standard one ( $\leq$  1,900 / $\leq$  2,400), does not cover partial theft, attempted theft damage to the roof, the lower part of the vehicle (both sheet metal and mechanical parts), wheels, crystals, interiors (including dashboard ones, airbags, seat belts, touch screen displays, etc.), and vandalism. Remain excluding tow truck and incorrect refueling, lost keys and frozen diesel. The amount of the deposit remains the standard one ( $\leq$  800/ $\leq$  1.200)

The "*Super*" package resets the deductibles provided for damage and total theft, does not cover partial theft, attempted theft damage to the roof, to the lower part of the vehicle (both sheet metal and mechanical parts), wheels, crystals, interior (including dashboard, airbags, belts security, touch screen display, etc.), and vandalism, tow truck and incorrect refueling, loss of keys and frozen diesel. The deposit amount is reduced to  $\notin$  100.

With the "*Extra*" package, the amount of theft deductibles (even for partial theft and attempted theft) and damages (also for damage to the roof, the lower part of the vehicle (both sheet metal and mechanical parts), wheels, crystals, interiors (including dashboard ones, airbags, seat belts, touch screen display, etc.) and vandalism. This includes tow truck service and also damage due to improper use of the vehicle or negligence such as incorrect refueling, loss of keys or frozen diesel. This package includes Road Assistance Plus.

Failure to comply with the Highway Code will result in the ineffectiveness of the reductions/exclusions of liability for damage to the vehicle in the products purchased; Therefore, no deductible will be applied but the full amount of the damage will be charged.

# **ADDITIONAL SERVICES**

Road Assistance Plus: The package includes the Roadside Assistance service in the event of a Vehicle Breakdown or Accident, as long as it is on roads open to traffic that can be reasonably reached from the breakdown cart. The Dépannage service through small repairs on the spot. The Towing service of the vehicle to the nearest assistance center with a mileage limit of 30 km round trip. The Roadside Assistance services do not include any expenses made necessary for the recovery of the Vehicle off the road which will be at customer load. The Car replacement service if, following a Breakdown or Accident, the Vehicle remains immobilized and has made use of the "Towing" service and the repair requires more than 8 hours of labor on compliant certification made by the Assistance Network point, the Central Operational, it will make a replacement car available to the Customer. The replacement car, used for private use, without a driver, with unlimited mileage, covered by compulsory RCA insurance, and of the same category, is made available to the Customer for the period corresponding to the time strictly necessary for the repair and, in any case, for a maximum of 3 consecutive days. In any case, the cost of fuel and insurance not provided for by law, penalties for damage and theft, the costs of any optional additional services (by way of example but not limited to: snow chains, winter tires, satellite navigator, child seat children, etc.), as well as any delivery costs (i.e. the return of the replacement car in a country other than the one in which it was picked up) will be charged to the customer. The replacement car will be made available: through the affiliated car rental companies; according to the limitations established by law regarding the entitlement to drive by novice drivers; according to the availability of vehicles and the contractual conditions established (the Customer may be asked for a security deposit for fuel costs and, upon request, the latter will have to proceed with the payment of the deposit for the collection of the Replacement Car using a card valid credit card); at the rental stations of these companies according to their opening hours. If the Customer intends to keep the replacement Car for a period longer than the maximum indicated, the cost relating to the excess of use beyond the maximum limit will remain at his total expense. The Passenger Transport service if the Vehicle cannot be repaired at the place of immobilization and therefore requires towing, Customers will be able to reach the center from which the tow truck comes or the Assistance Network where the Vehicle is transported, using, if possible, the same means that transported the vehicle or with the means deemed more appropriate by AGSE. Furthermore, AGSE, through the Organizational Structure, will be able to make a taxi available to the Customer to reach the hotel or the nearest railway station or airport, bearing in mind a maximum total expense of € 50.00 per Claim.

Additional driver: it will be possible to add an additional driver on the rental agreement for the duration of the rental period who will be authorized to drive the vehicle and will be able to take advantage of the same coverages indicated in the contract.

**Full prepaid:** Allows you to purchase the entire fuel tank of the rented car at the beginning of the rental period. In this way the customer will not be forced to return the car with a full tank and no penalty for refueling service will be charged applied.

**Out of hours**: In the event that the customer shows up at the desk late than the booking time, the car is kept available up to a maximum of 59 minutes after the scheduled pick-up time. In the case of reservations at airport locations / railway, and in the presence of the flight / train number, the car is kept available to the Customer up to a maximum of 59 minutes after the actual landing time of the flight/arrival of the train at the station. If the landing of a flight/arrival of the train should be expected after the closing time of the airport station, the staff can wait no later than 24:00, but in this case the "out of hours" service will result in a charge as required by the rental agreement.

Winter equipment: You are informed by the lessor about the risks you personally face, as well as for your own safety, also for the sanctions provided for in case of violation of the obligation to circulate with winter equipment on board, in particular in the period between November 15th and April 15th each year. **Snow chains:** The vehicles are supplied with snow chains only on request and according to availability upon payment of an additional fee to the rental cost. The customer has the right to request rental both during the booking and, **if available**, upon collection of the rented vehicle.

Failure to comply with the ordinances on the use of winter equipment will result in the ineffectiveness of the reductions/exclusions of liability for damages present in the liability reduction products purchased and in the Smart, Super and Extra packages possibly subscribed to.

# LIST PRICE (VAT excluded)

Additional driver (max. charge 10 days)	.€9,00/day
Road Assistance Plus (max. charge 10 days)	€ 9,00 / day
Baby seat / Child Seat / Booster Seat (max. charge 10 days)	€ 9,00 / day
Snow chains (max. charge 4 days)	€ 5,00 / day
Cross Border - authorization to travel abroad, insurance and roadside assistance.	
(France, Monaco, Switzerland, Austria, Germany, Switzerland, Croatia, Slovenia)	.€40,00 / rental
Penalty for unauthorized movement abroad (without Cross Border)	€ 500,00
Administration services and notification of fines	
Management of damages dossier	€ 49,18 / case
Refueling service	€ 35,00 / rent
Young drivers (max. charge 10 days) from 19 to 24 years (both included)	€ 7,00 / day
Senior drivers (max. 10 days) + 76 (included)	€ 7,00 / day
Pickup after the closing time (from closing time to 24:00)	€ 50 / per hour
Full tank prepaid refuelingfull tank refueling cost +	+€15,00
Tow truck service	€ 150,00 / event
Passive/competitive procedure franchise	
Special cleaning	€ 100,00 / event

#### PAYMENTS

The accepted payment methods by Galdieri Rent are VISA or MASTERCARD credit card, the payment methods, which are NOT accepted are with Diners Club Card, American Express, Prepaid cards, Debit cards, Postepay, Virtual credit card or cash.

The owner of the credit or debit card used as a payment method must be the same person who signs the rental contract and provides a valid identity document accepted by the car rental station of the country where the rent begins.

#### DOCUMENTS

The following documents are required to rent a car:

- 1. Identity card (compulsory for European citizens including Italians);
- 2. Driving license (Valid in Italy);
- 3. Passport (compulsory for non-European citizens);
- 4. International driving license (compulsory for non-European citizens);

All documents must be valid on the date of rental and legible. Documents drawn up with non-Latin characters must be accompanied by sworn translation.

The Customer has no right to rent more than one vehicle at a time.

A Driver authorized to drive the Vehicle shall be any natural person who satisfies all of the following requirements:

- be expressly cited and fully identified in RA;
- provide a valid driving license and valid identity document (national identity card or passport);

• holds a driving license valid for a period which depends on the category of the vehicle and the applicable legislation in the country where the rental takes place and/or the age of the driver; in Italy the minimum age required is 19 years.

The hire and authorization to drive the vehicle for people between 19 and 24 years of age, holding a driver's license for less than four (4) years, may be limited to certain types of vehicles and/or subject to additional costs calculated on the basis of the Customer's age (so-called "Young Driver" option).

The rental and authorization to drive the Vehicle for persons over 76 years of age, may be limited to certain types of vehicles and/or subject to additional costs calculated on the basis of the Customer's age (so-called "Senior Driver" option). In any case, the driving license must bear a date of issue earlier than 12 months.