

## SECURITY DEPOSIT

Our system releases the security deposit automatically when the rental agreement is closed.

However, it may happen that the released amount is not immediately available on your account statement.

We release the funds automatically but **have no control over the actual release times**, which are instead coordinated by the credit card companies and the interbank circuits.

In some periods, **it may take 7 to 30 days from the date of release for the amounts to appear on the account statement.**

In such cases, we recommend you contact the customer service department for your credit card circuit.